

## AMIG@ PROGRAM CONDITIONS

### WHAT IT IS:

The loyalty program Amig@ Program (the "**Amig@ Program**") is a program that is full of life, advantages, promotions and surprises intended for customers and potential customers (the "**Desigual Amig@**").

Please read the present conditions carefully before participating in the Amig@ Program, as your participation is dependent on your acceptance of and adherence to the present conditions. The incorporation to the Amig@ Program implies that the Desigual Amig@ expressly accept and adhere unreservedly to this conditions.

### HOW IT WORKS:

You must identify yourself as a Desigual Amig@ customer to benefit from its advantages and accumulate the purchase amounts.

The Amig@ Program is only valid in Desigual web pages [desigual.com](http://desigual.com) (the "**Amig@ Program Channel**") in the territory, that is, the country in which the Desigual Amig@ has accepted the present Amig@ Program through the Amig@ Program Channel (the "**Territory**"). Every time you make purchases as a Desigual Amig@ in the Amig@ Program Channel within the Territory the amount of the purchases accumulate, allowing you to get gifts at the end of the year.

### ADVANTAGES OF BEING A DESIGUAL AMIG@:

Special promotions:

Be the first to receive the most relevant promotions just for being our Desigual Amig@.

Get a 10% discount:

If your order is greater than KZT95,000, you'll automatically receive a 10% discount.

### GENERAL TERMS AND CONDITIONS:

The Amig@ Program is valid exclusively in the Amig@ Program Channel within the Territory. Before making your purchase, make sure that the Amig@ Program is valid in the establishment in question. Your ID as Desigual Amig@ is personal and non-transferable. Promotions and special offers are not able to be combined with each other nor are they valid during sale periods. In the Sales period, the 10% discount will not be applied to purchases greater than KZT95,000, but purchases in that period are accumulated.

The owner of Amig@ Program is Abasic, S.A. ("**Desigual**") and is for exclusive the Amig@ Program Channel within the Territory, who reserves the right to cancel or change the conditions thereof partially or totally.

Desigual has the right to amend unilaterally the present conditions and will inform the Desigual Amig@ by e-mail. Notwithstanding the foregoing, the last version of the present conditions applicable to the Amig@ Program will be available on the Desigual web page applicable in the Territory.

There is a right to cancel the Amig@ Program for those Desigual Amig@ who do not make purchases of Desigual products for a period equal to eighteen (18) consecutive months.

### UPDATING DATA:

Desigual must be informed of any changes of address, e-mail, telephone, etc. by e-mail to [info@desigual.com](mailto:info@desigual.com). In case of loss or theft of the Desigual Amig@ card (in the case of having a physical card), the holder must notify any Desigual store or outlet. If the holder does not comply with this procedure, s/he will lose the possibility of using the benefits associated with the Amig@ Program.

### CUMULATIVE PURCHASES INQUIRY:

You can check the amounts of accumulated purchases by sending your card number to [help@help.desigual.com](mailto:help@help.desigual.com).

In the event that you have any claim about the possibility that any of your purchases have not been properly accumulated, you must send a copy of the purchase receipt indicating the number of your Desigual Amig@ profile to [help@help.desigual.com](mailto:help@help.desigual.com). This must be done within a maximum period of 6 months from the date of purchase. Once this period has elapsed, no claim will be accepted.