

GENERAL TERMS AND CONDITIONS OF USE OF THE DESIGUAL GIFT CARD

Acquisition and/or use of the physical gift card (the "**Physical Gift Card**") and the virtual gift card (the "**Digital Gift Card**", jointly with the Physical Gift Card, the "**Gift Card**") from Desigual implies full acceptance of these general terms and conditions of use, available in both Desigual's own physical stores (seasonal stores and outlet stores) (the "**Physical Stores**") and the online store www.desigual.com (the "**Online Store**") of the countries indicated in [Annex 1](#) hereto (the "**Territory/ies**").

1. Purchase and use of the Gift Card

You can purchase the Gift Card in the places in the Territory listed below:

- a) *Physical Gift Card*: available in the Physical Stores and, if such a purchasing option is available, from the Online Store (www.desigual.com); and
- b) *Digital Gift Card*: available from the Online Store (www.desigual.com).

The Gift Card is valid for the purchase of Desigual products on sale in the Physical Stores and/or in the Online Store (www.desigual.com) in those Territories expressly indicated in Annex 1 and which will vary according to the Territory of your purchase.

The Gift Card has a maximum balance that you can check during the purchase of Desigual products from the Physical Stores and from the Online Store (www.desigual.com). You can use the Gift Card as often as you like until the balance with which it was issued is used up. If a purchase exceeds the available balance on the Gift Card, you can pay the difference using any of the payment methods accepted by the Physical Stores and the Online Store (www.desigual.com) in each Territory. In a single purchase, you cannot combine the use of two (2) or more Gift Cards.

2. Gift Card Issuer

The issuer of the Gift Card is the relevant Desigual company indicated in [Annex 1](#) which will vary according to the Territory of purchase. The Desigual company issuing the Gift Card is the owner thereof, with the holder of the Gift Card being a mere holder or depositary thereof. The Gift Card is a bearer document. Responsibility for the Gift Card's use and safekeeping lies solely and exclusively with its holder or depositary.

3. Paying for the Gift Card

You can pay for the Gift Card using any of the payment methods accepted by the Physical Stores or by the Online Store (www.desigual.com) in the Territory in question. You cannot pay for a Gift Card with another Gift Card.

4. Gift Card returns

Returns of unused Gift Cards are accepted only in the Physical Stores or in the Online Store (www.desigual.com) of the Territory in which they were acquired within the following periods:

- a) *Physical Gift Card*: You may return a Physical Gift Card within a maximum of thirty (30) days of its date of delivery at any Physical Store in the Territory in which said Physical Gift Card was purchased. The amount paid for the Physical Gift Card shall be reimbursed using the same payment method employed in its purchase. To this end, you need to provide the original purchase receipt and, if applicable, the card used to make payment.

Under no circumstances shall returns of Physical Gift Cards purchased in Territories other than the Territory in which return of the Physical Gift Card is sought be accepted. Under no circumstances can the balance of a Physical Gift Card be reimbursed or exchanged for money.

- b) *Digital Gift Card*: Return the Digital Gift Card within a maximum of thirty (30) days of the date of delivery via Desigual Customer Service, using the contact details provided in the following [link](#). In all cases, it shall be necessary to provide the e-receipt. The amount shall be reimbursed using the same method employed in the purchase of the Digital Gift Card.

5. Checking the Gift Card balance

You can check the current balance on the Gift Card at the Physical Stores and on the Online Store (www.desigual.com). The balance on the Gift Card will reduce as it is used to purchase Desigual products. In any case, the current balance on the Gift Card will be included on the receipt every time a purchase of Desigual products is made.

6. Returns of Desigual products purchased with the Gift Card

The exchange and returns policy applicable to products purchased with the Gift Card shall be that contained in the terms and conditions of sale applicable to the purchase of Desigual products from Physical Stores and from the Online Store (www.desigual.com).

7. Loss of the Gift Card

The Desigual company issuing the Gift Card shall not replace the Gift Card in the case of theft, loss, misplacement, or damage. Nevertheless, Desigual reserves the right to replace the Gift Card in the case of any change in its format.

8. Expiration of the Gift Card

The Gift Card does not expire.

9. Other

Without Desigual's prior written authorization, the Gift Card may not be used for advertising purposes or for the promotion of products or services sold by non-Desigual third parties.

In the case of the acquisition of a Digital Gift Card, Desigual accepts no responsibility for any failure or delay in receipt thereof by the addressee for reasons outside of Desigual's control, including but not limited to (i) deficiencies in or the collapse of telecommunication lines or systems, (ii) delay in the transfer of information or data or the loss of information or data that may arise due to any of the circumstances mentioned in Part (i) above, (iii) inaccuracy in the details of the addressee of the Digital Gift Card provided by the purchaser thereof, (iv) impossibility in delivering the Digital Gift Card to the email account provided by the purchaser thereof, or (v) the classification of the email sent as spam or junk mail.

ANNEX 1

TERRITORY OF ACQUISITION OF THE GIFT CARD	AVAILABLE STORES	DESIGUAL COMPANY ISSUING THE GIFT CARD	TERRITORY OF USE OF THE GIFT CARD	
GERMANY	Physical Store Online Store (www.desigual.com)	INTS IT'S NOT THE SAME GERMANY GmbH , company established in accordance with German legislation, with registered office at Lyoner Straße 15, 60528 Frankfurt, Germany, with VAT identification number DE 265591716.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
AUSTRIA	Physical Store Online Store (www.desigual.com)	INTS IT'S NOT THE SAME AUSTRIA GmbH , company established in accordance with Austrian legislation, with registered office at Donau-City-Strße 7, 1220 Wien, Austria, with VAT identification number ATU65763346.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
BELGIUM	Physical Store Online Store (www.desigual.com)	NTS BELGIUM SPRL , company established in accordance with Belgian legislation, with registered office at Rond Point Schuman 6 bte 5, 1040, Belgium, with VAT identification number BE0809.415.708.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
CANADA	Physical Store Online Store (www.desigual.com)	INTS IT'S NOT THE SAME CANADA LTD. , company established in accordance with Canadian legislation, with registered office at 1 Place Ville Marie, Suite 1300, Montreal, Quebec, Canada H3B 0E6, with VAT identification number 809007603RT0001.	CANADA	
CYPRUS	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
DENMARK	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	DENMARK	
SPAIN	Physical Store Online Store (www.desigual.com)	PHYSICAL STORE: Península: SEPALEMEME, S.L.U. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA

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		identification number B-63.217.327. Canary Islands: NTS IT'S NOT THE SAME CANARY ISLANDS, S.L.U. , company established in accordance with Spanish legislation, with registered office Castillo 47, 38003 Santa Cruz de Tenerife, Spain, registered in the Commercial Registry of Tenerife, with VAT identification number B-38.900.692.		
ESTONIA	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
FINLAND	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
FRANCE	Physical Store Online Store (www.desigual.com)	INTS FRANCE SAS company established in accordance with French legislation, with registered office at 114 rue des Jeûneurs, 75002 Paris, France, with VAT identification number FR 19491498291	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
GREECE	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
IRELAND	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS	PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
ITALY	Physical Store	INTS ITALIA SRL , company established in accordance with Italian legislation, with registered	GERMANY AUSTRIA BELGIUM	PORTUGAL CYPRUS FINLAND

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	Online Store (www.desigual.com)	office at Piazza Tre Torri, 2, 20145 Milano, Italy, with VAT identification number IT05460370967.	FRANCE ITALY SPAIN NETHERLANDS ESTONIA IRELAND GREECE LUXEMBOURG MALTA
JAPAN	Physical Store Online Store (www.desigual.com)	INTS IT'S NOT THE SAME JAPAN K.K company established in accordance with Japanese legislation, with registered office at Winbell, Plaza Harajuku, 6-10-8 Jingumae, Shibuya-ku, Tokio, Japan, with VAT identification number 010001132618.	JAPAN
LUXEMBOURG	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
MALTA	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
NETHERLANDS	Physical Store Online Store (www.desigual.com)	INTS IT IS NOT THE SAME HOLLAND, B.V. , company established in accordance with Dutch legislation, with registered office at Koningin Julianaplein 10 1e verdieping, 2595AA 's-Gravenhage, Netherlands, with VAT identification number NL 8193.20.730.B01.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
POLAND	Physical Store Online Store (www.desigual.com)	INTS IT'S NOT THE SAME POLAND, SP. Z O.O. , company established in accordance with Polish legislation, with registered office at Ul. Chlodna 52, 00-872 Warsaw, Poland, with VAT identification number (NIP) 7010219264.	POLAND
PORTUGAL	Physical Store Online Store (www.desigual.com)	INTS PORTUGAL UNIPESSOAL LDA , company established in accordance with Portuguese legislation, with registered office at Palácio Sottomayor, Rua Sousa Martins, 1 - 2º, 1069-316 Lisboa, Portugal, with VAT identification number PT508125243.	GERMANY AUSTRIA BELGIUM FRANCE ITALY SPAIN NETHERLANDS PORTUGAL CYPRUS FINLAND ESTONIA IRELAND GREECE LUXEMBOURG MALTA
SINGAPORE	Physical Store	NTS IT IS NOT THE SAME SINGAPORE PTE. LTD. , company established in accordance with Singapore legislation, with registered office at 7 Straits View #12-00 Marina One East Tower,	SINGAPORE

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		Singapore 018936, with VAT identification number 200612147M.	
SWEDEN	Online Store (www.desigual.com)	ABASIC, S.A. , company established in accordance with Spanish legislation, with registered office at Passeig del Mare Nostrum, 15, 08030 Barcelona, Spain, registered in the Commercial Registry of Barcelona, with VAT identification number A-63054068.	SWEDEN
SWITZERLAND	Physical Store	INTS IT IS NOT THE SAME GMBH , company established in accordance with Swiss legislation, with registered office at Boarerstrasse 756300 Zug, Switzerland, with VAT identification number CH 1027-175-24.	SWITZERLAND
UNITED KINGDOM	Physical Store Online Store (www.desigual.com)	INTS UK LIMITED , company established in accordance with British legislation, with registered office at 1 Chamberlain Square CS Birmingham B3 3AX, United Kingdom, with VAT identification number GB 910 5264 56.	UNITED KINGDOM
USA	Physical Store Online Store (www.desigual.com)	NTS W. USA, CORP. , company established in accordance with United States legislation, with registered office at 228 Park Ave S, Suite 67794, New York - Zip Code 10003-1502, USA, with VAT identification number 68-0678045.	USA